

अधिकाारी / अध्यास ढहोदय

पत्रावली पर रक्षित शासनादेश सं० एम०एस०-०५/नौ-९-२०१७-१५ज/१६ नगर विकास अनुभाग-९, लखनऊ दिनांक २२ मई, २०१७ के अन्तर्गत अधिसूचना सं० ४७५/नौ-९-२०१६-१५ज/१६ दिनांक ३१ मार्च, २०१६ में दिये गये निर्देशानुसार मूल भूत सेवाओं के निर्धारण हेतु सर्विस लेवल बैन्च मार्क का प्रकाशन सर्व साधारण/ जन सामान्य के अवलोकनार्थ कराया जाना अनिवार्य है।

वित्तीय वर्ष २०१६-१७ हेतु सर्विस लेवल बैन्च मार्क के डाटा अनुसार नागरिकों को उपलब्ध कराई जा रही मूल भूत सुविधाओं का विवरण निम्नवत है :-

१. General Information

1. Population (Census 2011)	37519 Persons.
2. Decadal Growth Rate of the City	18.75 %
3. Population (Present Year)	41857 Persons.
4. Number of Households (Census 2011)	7150 Nos.
5. Number of Households (Present Year)	8223 Nos.
6. Family Size (Census 2011)	5 Persons.
7. Family Size (Present Year)	5 Persons.
8. Number of Slums (2011)	4 Nos.
9. Number of Slums (Present Year)	4 Nos.
10. Number of Slums Households (Present Year)	10469 Persons.
11. E-mail ID : nagarpalikajalalabad.up@gmail.com	
12. Website : www.nagarpalikajalalabad.in	

२. Water Supply Data

1. Domestic Connections (Unmetered)	800 Nos.
2. Per Capta Supply of Water	78.35 Ltr.
3. Volume of Water Produced	2.98 MLD
4. Volume of Water Billed	2.98 MLD
5. Volume of Water Unbilled (free supplies to public taps)	0.2 MLD
6. Public Taps (Unmetered) (Non-Domestic)	148 Nos.
7. Hours of supply per day	6 Hours.
8. Days of supply per month	30 days.
9. Complaints received during the year	30 Nos.
10. Complaints resolved within 24 hours during the year	30 Nos.
11. Residual Chlorine - No. of Samples taken at the outlet of Water Treatment Plant (in a year)	120 Nos.
12. Residual Chlorine - No. of Samples taken at intermediate points (in a year)	10 Nos.
13. Total Samples taken for Residual Chlorine tests.	130 Nos.
14. Number of Samples Passed.	120 Nos.
15. Regular Staff and administration.	Rs. 5.84 Lakhs.
16. Electricity Charges/Fuel Costs.	Rs. 5.90 Lakhs.
17. Chemical Costs.	Rs. 3.00 Lakhs.
18. Repairs/Maintenance Costs.	Rs. 3.20 Lakhs.
19. Bulk (Raw/Treated) Water Charges.	Rs. 2.50 Lakhs.
20. Other Costs.	Rs. 5.51 Lakhs.
21. Total Operating Expenditure.	Rs. 25.95 Lakhs.

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3. Sewerage and Drainage

1. Total Number of Properties in the City.	8223 Nos.
2. Properties with toilets.	8223 Nos.
3. Total Number of Properties with access to toilets.	8223 Nos.
4. Total Number of Properties in the City.	8223 Nos.
5. Volume of water consumed and billed from Domestic Connections.	1.4 MLD
6. Volume of water consumed (both billed and unbilled) from Public taps.	0.2 MLD
7. Total Water Consumption (billed and unbilled) from ULB and Non ULB sources).	1.6 MLD
8. Volume of waste water generated from Domestic Water Consumption.	1.12 MLD
9. Volume of waste water generated from Public Tap Water Consumption.	0.16 MLD
10. Total Waste Water Generated.	1.28 MLD
11. Total Length of Road Network.	50.00 Kms.
12. Total Length of Pucca covered drains.	50.00 Kms.
13. Coverage of Toilets.	100%
14. Coverage of Storm Water Drainage Network.	100%

4. Solid Waste Management

1. Waste Generated by Street Sweeping.	35.00 MT/Month
2. Total Waste Generated.	35.00 MT/Month
3. Number of tractor trailers used for transportation of waste.	3 Nos.
4. Capacity of each tractor trailer.	1.31 MT
5. Total number of trips made by each tractor trailer each day to the disposal site.	3 Trips/Day
6. Total quantity of waste collected by tractor trailer.	35.00 MT/Month
7. Total quantity of waste collected and transported to disposal site.	35.00 MT/Month
8. Complaints received during the year.	74 Nos.
9. Complaints resolved within 24 hours during the year.	74 Nos.
10. Regular Staff & Administration.	Rs. 118.00 Lakhs
11. Chemical Costs.	Rs. 2.00 Lakhs
12. Repair/Maintenance Costs.	Rs. 4.80 Lakhs
13. Contracted Services Cost.	Rs. 5.10 Lakhs
14. Other Costs (Specify).	Rs. 3.14 Lakhs
15. Total Operational Expenses.	Rs. 133.04 Lakhs
16. Maistries/Safai Karam chari (Sanctioned).	65 Nos.
17. Maistries/Safai Karam chari (Working).	53 Nos.
18. Total (Sanctioned).	65 Nos.
19. Total (Working).	53 Nos.
20. Efficiency of collection of municipal solid waste.	100%
21. Efficiency in redressal of customer complaints.	100%

कर्मचारी विभाग
नगरपालिका कार्यालय
सुदूरपश्चिम प्रदेश, नेपाल